



# SCDM 2024 Annual Conference

Festival of Opportunity

**Information is the oil of the 21<sup>st</sup> century  
and analytics is the combustion engine**

**– Peter Sondergaard**



# **Efficiency ≠ Efficacy:** **How Does Technology Help Us to** **Identify When & What to** **Improve?**

Jenn Showalter · Pavel  
Burmenko



# Automation Enables Major Efficiencies in DM

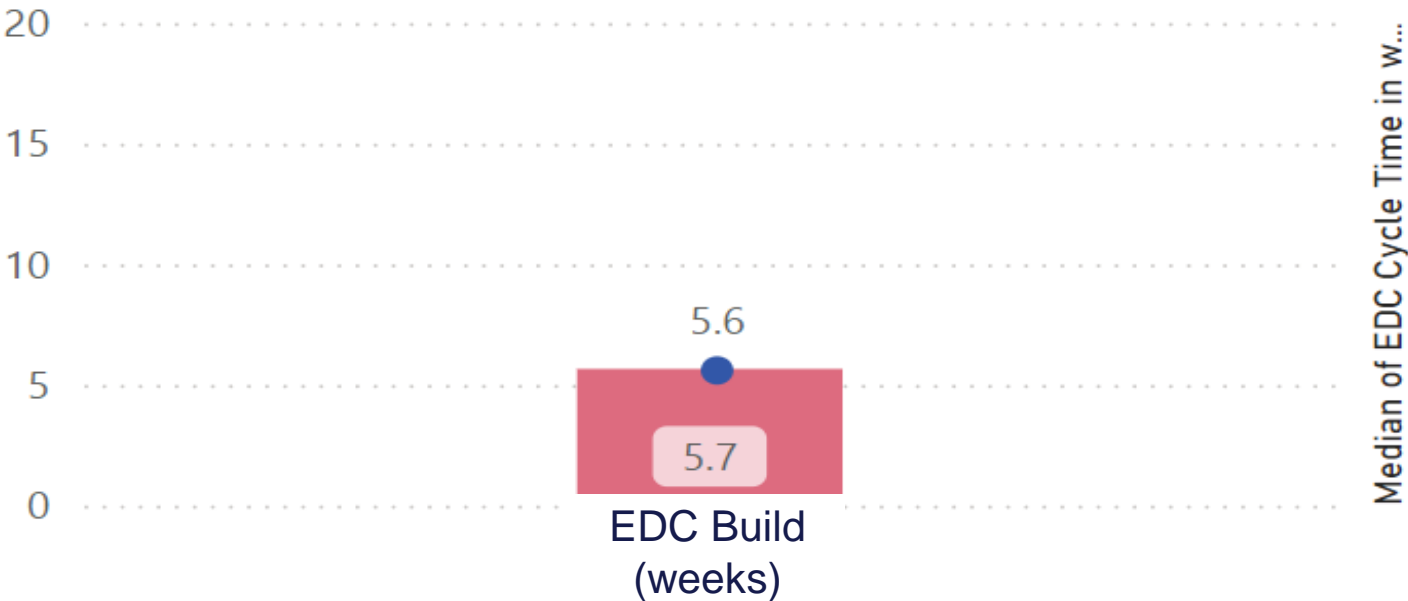
**50%** shorter study build times

**3-5** minutes saved per automated query

**real-time** purpose-built tools working together near real-time

eDC Cycle Time (Weeks)

**Study Build Gro...** ● Avg Build ● Median of EDC Cycle Time in weeks fro...



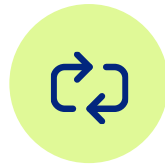
# Efficiency ≠ Efficacy



Were EDC forms built well?



Are sites getting important queries leading to better quality data?



Are the right systems being used for the right task?



# Operational Analytics as a DM Efficacy Tool



## Defining Analytics:

The discovery, interpretation,  
and communication of meaningful  
patterns in data

## Applying Analytics:

- What has been done and how?
- Should it be done the same way in the future?
- Choose metrics that drive change

# Know When to Look

Decide on the cadence for review of each metric

Study startup, study  
conduct, study  
closeout



One-time, quarterly,  
monthly, weekly, daily?

# One-time Analytics: Standards and Re-use

Study “grade”:  
Can build parameters  
communicate quality?

Build cycle time:  
What does speed  
tell us about  
performance?

Is unnecessary data  
being collected but  
not reported?

Queries per form:  
Was the design  
a problem?





# Recurring Analytics: Driving Behaviors

## Query origination

Was the right tool used for the job?

## Data changes

Was the query wasteful\*?

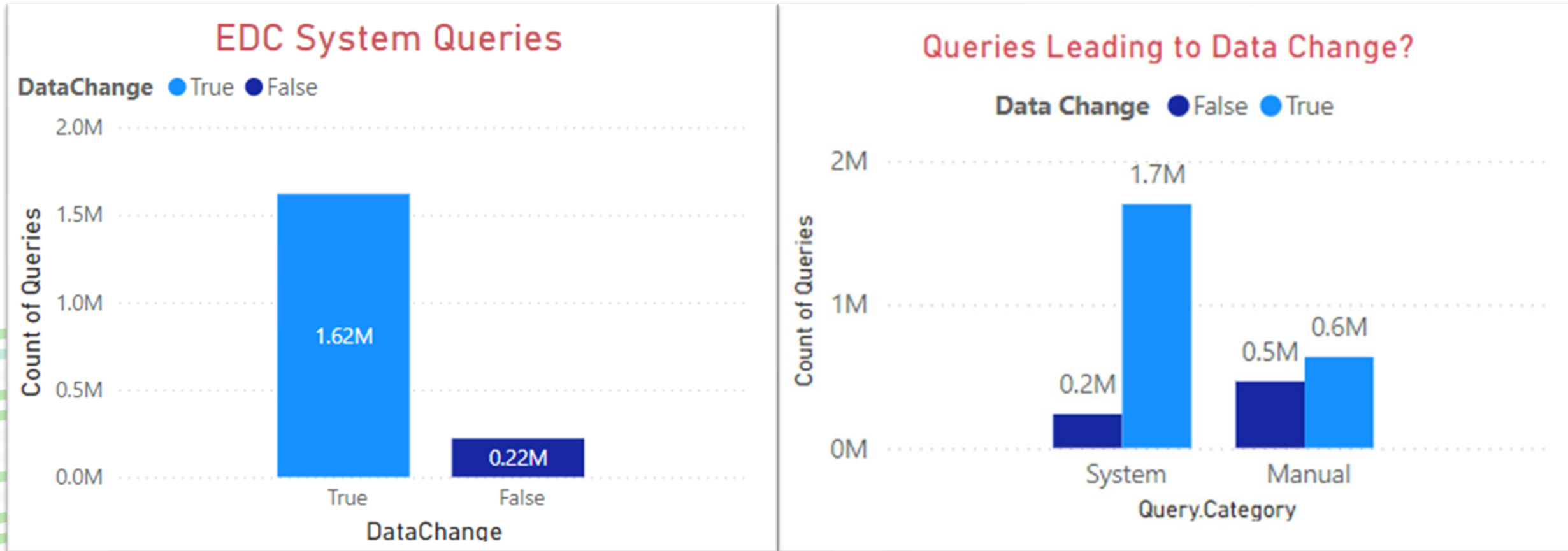
## Checks with no queries

Was it ever needed\*?

\*Some data checks are necessary even if they never fire or cause data changes



# Query Efficacy Metrics



# Descriptive vs. Prescriptive Analytics

## Descriptive: What happened?

- EDC build cycle time
- Design re-use
- Post-production change
- Query cycle time
- Queries per item

## Prescriptive: What to do next?

- Cycle time above threshold
- Re-use % below threshold
- Post-production change reason
- Study grade below threshold
- Data change rate below threshold

# Prescriptive Analytics Review

Empower teams to:

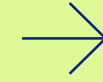
- Act
- Be accountable
- Be less dependent on management

Cycle time  
above threshold



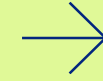
Training required?

Re-use %  
below threshold



Review standards?

Study grade  
below threshold



Add SME to next cycle?

Data change rate  
below threshold



Retire check?

**“Whole is larger than  
the sum of its parts”**

- Aristotle



**Over-emphasizing  
one metric leads to  
gaming of the  
system**



# Implementing Analytics



Emphasize simplicity



Generate prioritized list of desired metrics



Decide on format and target audience



Start with existing reports/dashboards



Don't overburden teams

**Add metrics over time**

Collaborate with partners before collecting your own

# Implementation Approach

Types of actions	Example actions
<ul style="list-style-type: none"><li>• System enhancement requests</li><li>• Form updates</li><li>• Completion guideline updates</li><li>• Training</li></ul>	<ul style="list-style-type: none"><li>• Instructional text added to form for clarity on type of medications to enter</li><li>• Updated data review check to standardize for all studies</li><li>• Updated form design to make it easier for data entry</li><li>• Developed dashboard to monitor if changes are having desired impact</li></ul>

# Key Takeaways



Your efficiency may come at someone's expense.  
Measure efficacy instead.



Implement prescriptive analytics to drive change and empower teams.



Start with basics and evolve.  
Don't overburden teams.



# **Analytics fueled Clinical Data Science**

## **An anthology of case studies**

***Presented by:***

**Kia Ekbia**

Sr. Principal Clinical Data Analyst  
Data and Analytics - Strategic Capabilities  
**Eli Lilly and Company**

# Analytics in Clinical Data Management Sciences

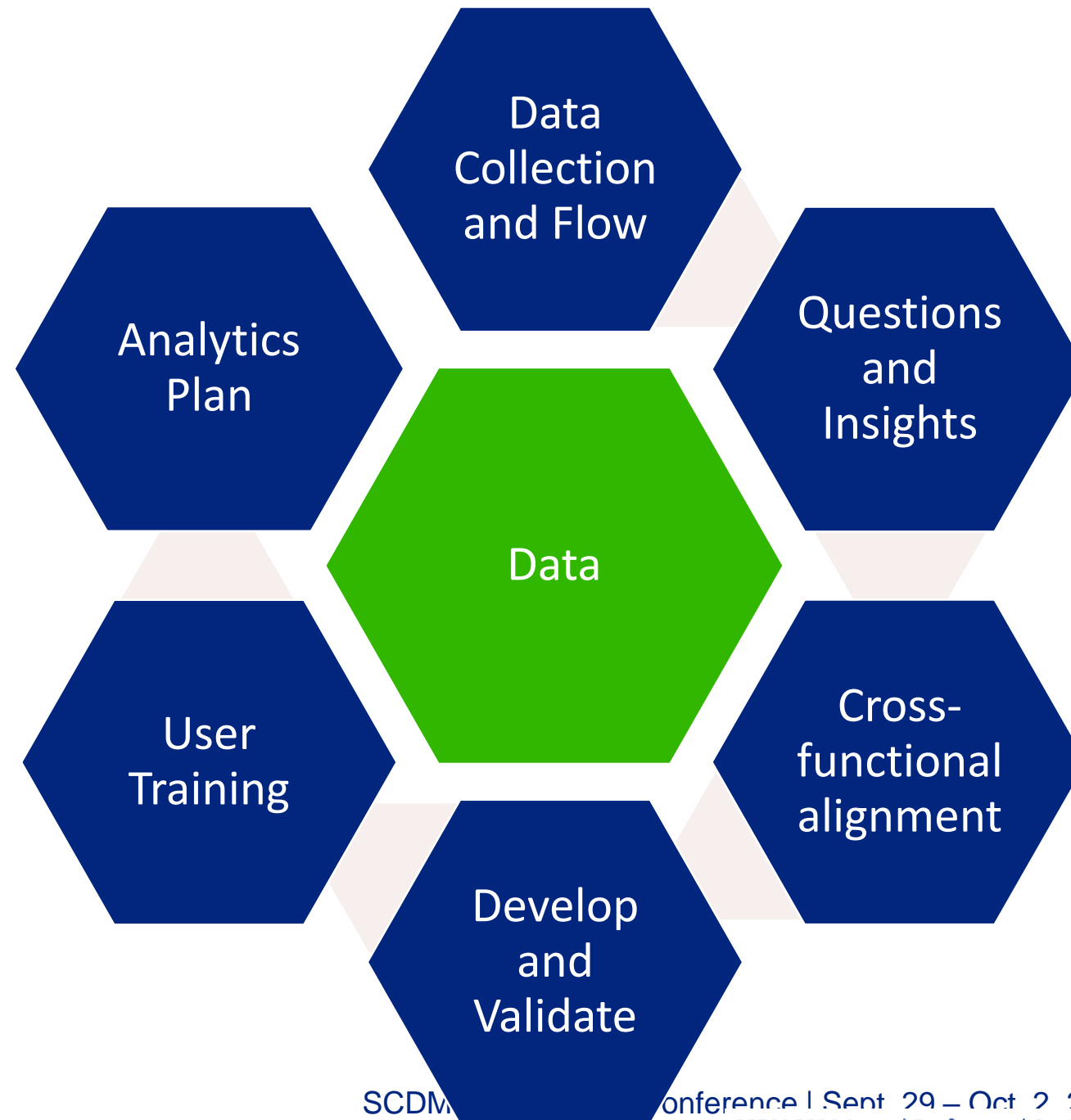
## *What's Possible?*

- Holistic clinical data review
- Risk identification
- Near real-time monitoring
- Insights-driven decision making
- Data-driven cross-functional collaboration
- Integration with study design
- Automation



# Analytics in Clinical Data Sciences

*What's needed?*





# Analytics in Action



# ***Screening Analytics Tool***

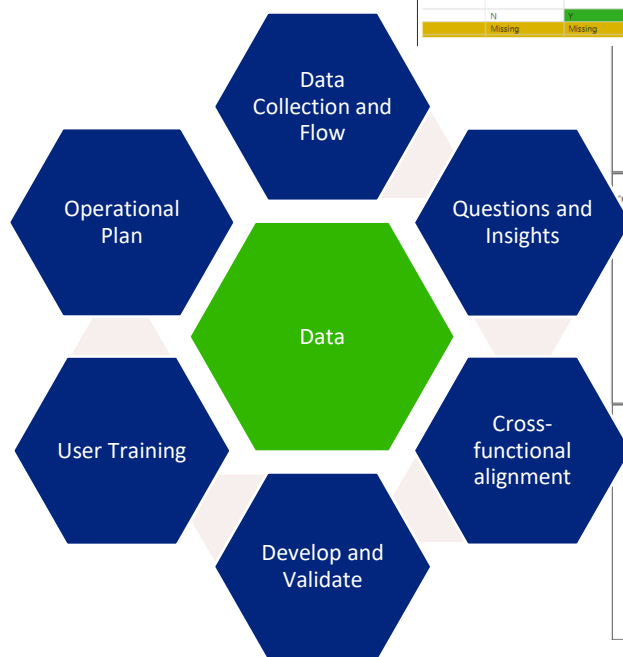
- **Integration with study design**
- **Holistic Review**
- **Data-driven Cross-functional collaboration**

## **Case Study**

- Large outcomes trial
- Data collection spread across multiple systems
- Fast enrollment
- Complex inclusion/exclusion criteria

# Screening Analytics Tool

- Prespecified medical history CRF design
- Near real-time eligibility data review at participant level
- Pinpoint missing and exclusionary data
- Screening trends at Study, Country, Site level
- Reduce chance of inadvertent enrollment
- Cross-functional users
  - Site Engagement
  - Project Management
  - Data Management
  - Medical
  - Monitoring
  - Statistics



## ***eCOA Data Surveillance***

- **Near real-time monitoring**
- **Automation**

## **Case Study**

- Primary/Secondary protocol objectives based on eCOA data
- Missing eCOA data
- Short recall periods
- Site level compliance



# eCOA Data Surveillance

- Plug and Play setup
- Customizable per protocol SoA and PROs being collected
- Near real-time data flow
- Identify issues and trends early on
- Root cause analysis and address systematically
- Major improvement in compliance
- Automated communication with Sites





## ***Patient Retention Dashboard***

- **Risk Identification**
- **Data-driven Cross-functional collaboration**

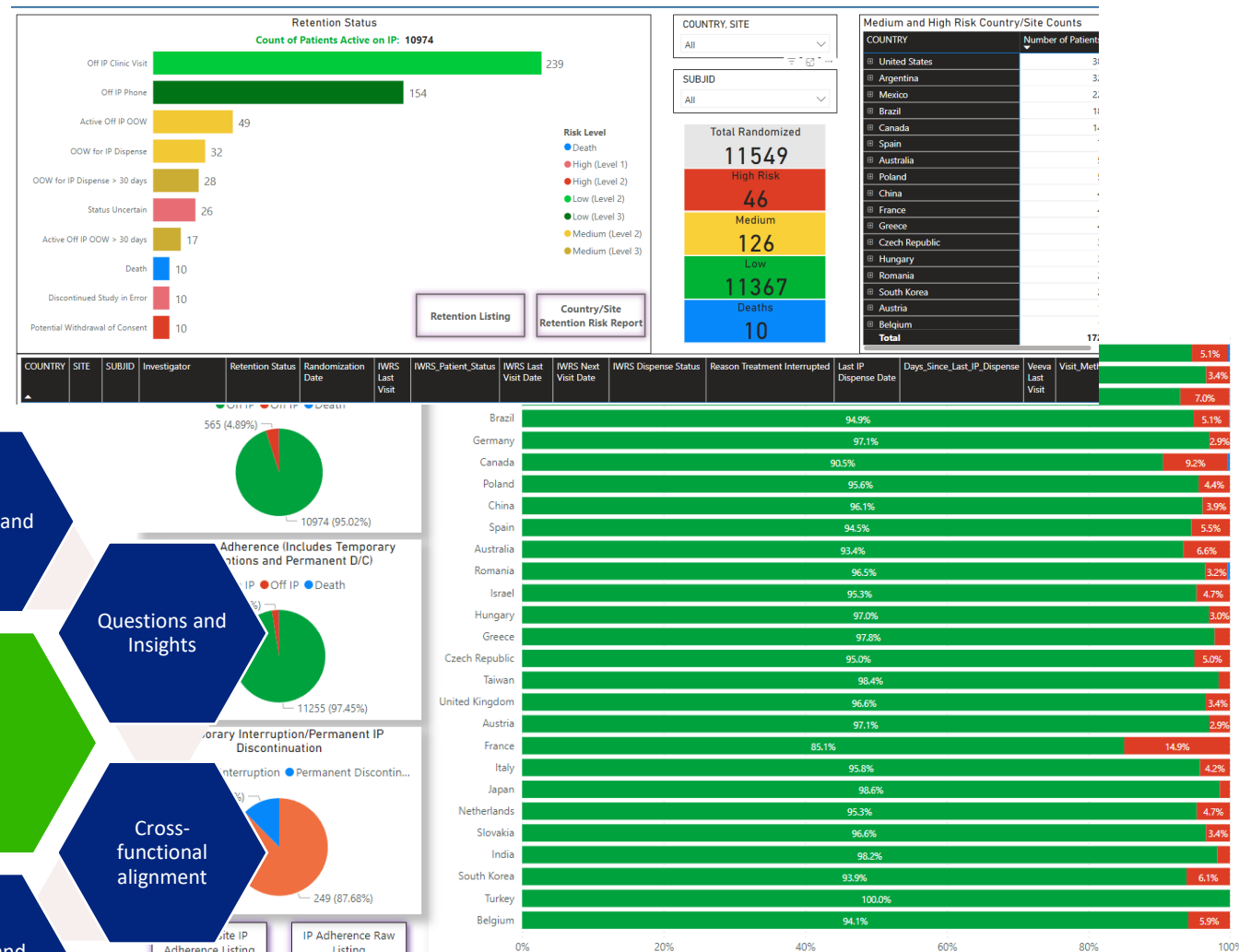
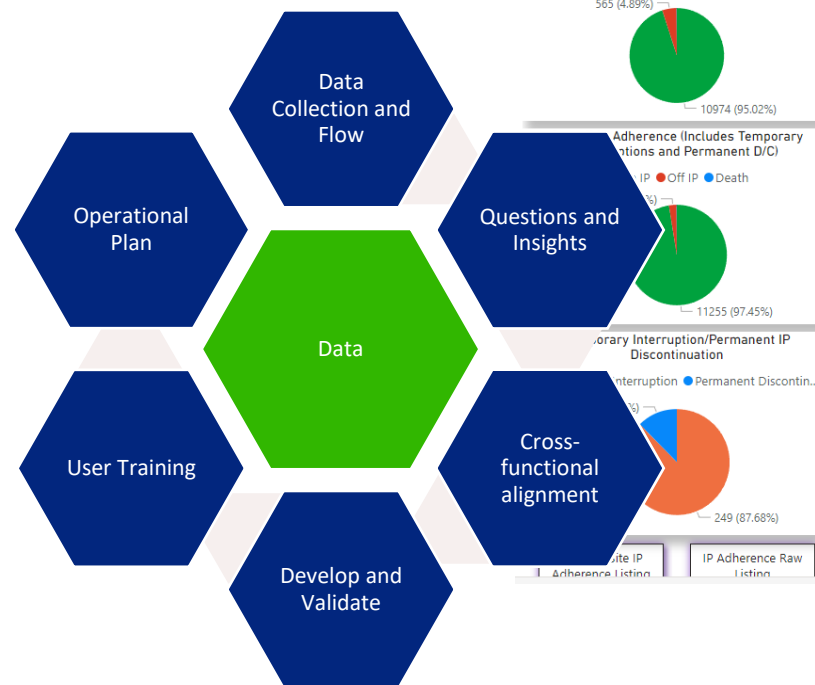
## **Case Study**

- Large event-drive outcomes trial
- Patient retention drives statistical power
- High-risk population
- Manual tracking
- IP compliance



# Patient Retention Dashboard

- Participant status based on all available data sources
- Customized retention status
- Associated risk level
- Country and Site level risks
- IP Adherence
- Operational planning
- Cross-functional users
  - Site Engagement
  - Project Management
  - Data Management
  - Medical
  - Monitoring



# Analytics in Clinical Data Sciences

## *Impact*

- Enhanced data quality
- Risk-based approach
- Improved Decision Making
- Operational Efficiency
- Patient-centric approaches
- Regulatory Compliance

