



SAP Transformation Excellence Summit

Gold Coast | September 11–12, 2024

Accelerate your Business Transformations with the Power of Generative AI

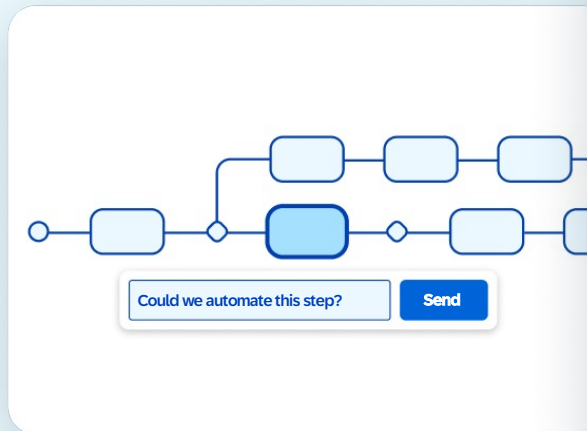
Noor Zehra Naqvi – Director Product Management AI, **SAP Signavio**



Agenda

1. A New Era of Business Process Management and SAP Signavio
2. Demo
3. Roadmap Highlights

A new era of business process management



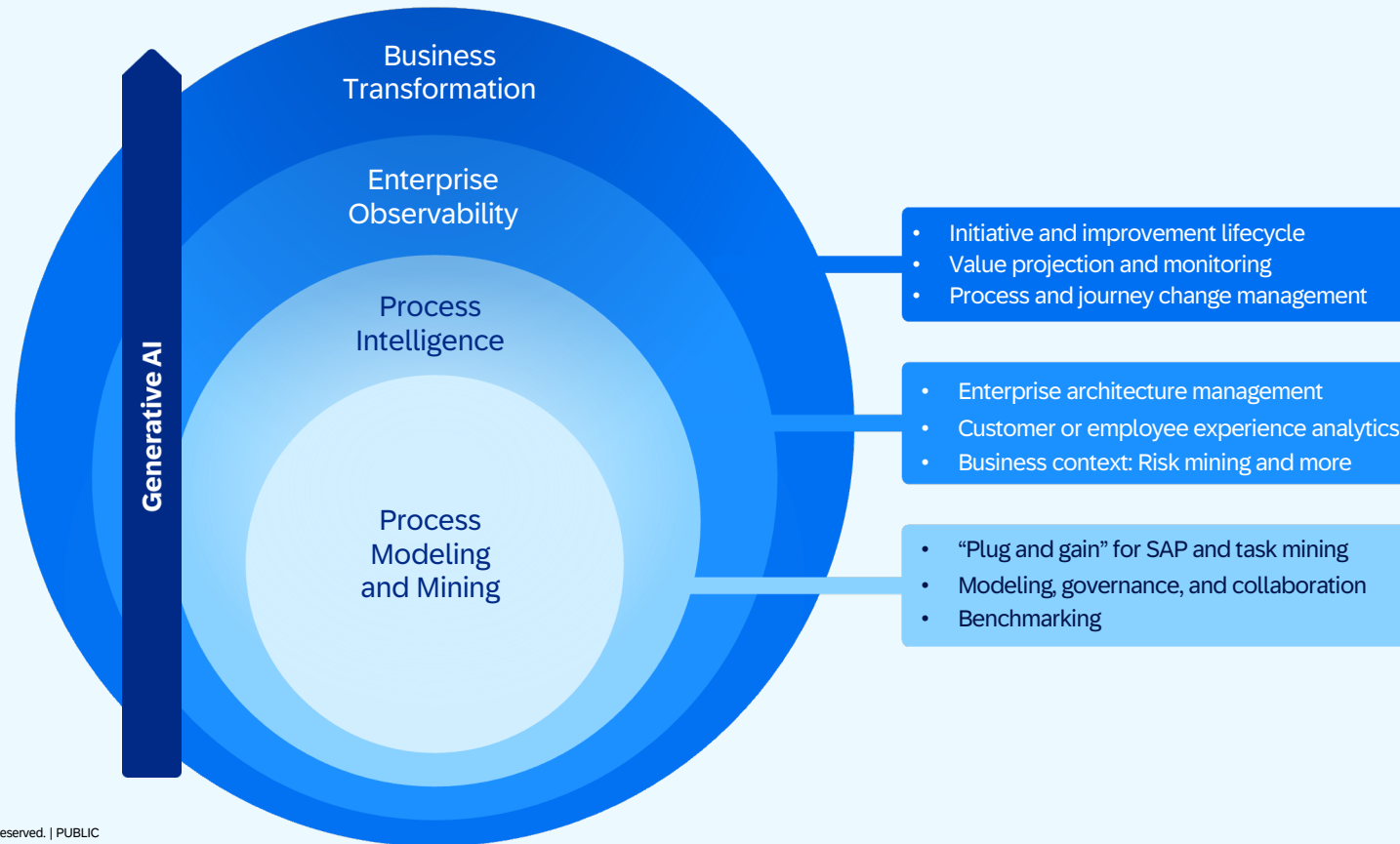
**Process modeling
and collaboration**

**Process mining
and analysis**

**AI-powered observability
and transformation**

Our direction

Generative AI as the main catalyst for our new generation of solutions



Our focus

AI for the process world

Business Process Transformation



Recommendations



Process repository creation



Transformation initiatives



Process analysis and mining



Knowledge and context augmentation

Process AI for SAP Signavio solutions

Demo

What's available now

The screenshot shows the 'Process AI' interface for 'Accounts Payable'. A chat window asks, 'Are there any best practices I could use?'. The response states: 'Okay! There are 5 recommended SAP best practice processes in total for the Accounts Payable process, have a look and see what you think.' Below the chat, two process templates are shown: 'Accounts Payable (J60)' and 'Procurement of Materials (J45)'. Each template has 'View template' and 'Save and edit' buttons. A 'How can I help you?' input field is at the bottom.

Process Recommender

The screenshot shows the 'Process AI' interface for 'Accounts Payable'. A chat window asks, 'Show me how we can improve this?'. The response states: 'Okay! There are 5 recommended measurements in total for the Accounts Payable process (displaying KPIs first and metrics second).' Below the chat, two sections are visible: 'Overdue and open accounts payable items' and 'Errors in payment runs'. Each section has 'Process Insights' and 'Accounts Payable (J60)' labels, and an 'Open KPI Catalog' button. A 'How can I help you?' input field is at the bottom.

Performance Indicators Recommender

The screenshot shows the 'Process AI' interface for 'Working Capital Analysis'. A chat window asks, 'Ask AI to generate...'. The response is 'Start to generate new insights with AI'. The interface displays several data points: '10d 23h', '28.99%', '5.53%', and '17d'. A bar chart shows a value of '5.40'. A '34%' metric is also shown. A 'Working Capital (mrd)' bar chart is visible. A 'BETA' label is at the bottom.

Process Analyzer (Text-to-insights)

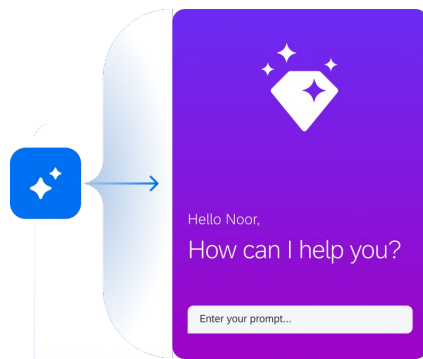
BETA

The screenshot shows the 'Process AI' interface for 'Root Cause Analysis'. A chat window asks, 'How can I help you?'. The response is 'Performance Indicator'. The interface displays a bar chart for 'Average Cycle Time' with values: 8.2, 16.3, 11.6, 5.7, and 38.8. A 'Performance Indicator' card shows 'Switzerland 5.2 Days Q4, 2024' and 'Germany 38.8 Days Q4, 2024'. A 'Difference between Groups' card shows '33.6 Days Q4, 2024'. A 'BETA' label is at the bottom.

Root Cause Analysis

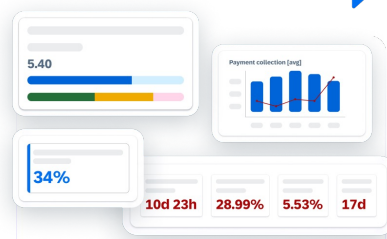
BETA

What's coming in 6 - 8 months



Joule Integration

How long does it take to collect payments for different regions and across departments?



Analyze Process with Natural Language

Create Purchase Order
Avg. sentiment: Negative (-0.25) 1.2k

Efficient Communication
The process is often praised for its transparent and clear communication. Employees appreciate being kept in the loop.
4,361 feedback

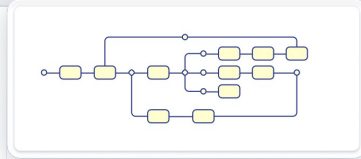
Create Purchase Requisition
Avg. sentiment: Positive (+0.15) 1.2k

Positive (4,326) 66.6 %
Neutral: 22% (1,586)
Negative: 12% (916)

Analyze Process Experiences

1. The race car enters the pit lane and stops at the designated pit box.
2. The pit crew, consisting of tire changers, mechanics, and engineers, spring into action.
3. Tire changers remove the old tires and replace them with new ones, ensuring they are securely fastened.
4. Mechanics may make adjustments to the car's setup, such as changing the front wing angle or refueling the car.

Generate BPMN



Convert Text to Process Models

And many more...

Q&A

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