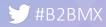
Beyond the Al Buzz

A Blueprint for Launching Game-Changing Al Products

Evan Forester
Director of Marketing, GTM
Axon





One Year Ago...

"Mike and I were panicking because we were thinking this is a trainwreck... There's no way this thing is going to work."

Rick Smith

Axon Founder and CEO



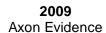




About AAXON



2008 Axon Body-Worn Cameras





Innovation driven through customer feedback

Acceleration of the Axon Ecosystem



Auto-Transcribe
Records Management
Real Time Operations
Drone as First
Responder
VR Training



Giant leaps into the future



1993

"TASER" founded by Rick

Smith



Learn more about Axon

Our Story is Their Story: The Secret to Trusted B2B Brands

Abi Stock EVP Axon Marketing Tuesday, Feb 25 3:30-4:00pm



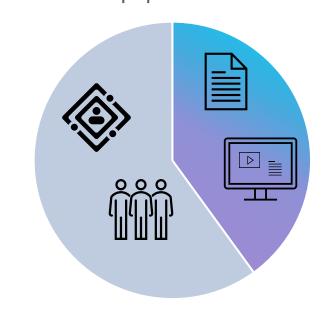




The burden of paperwork

- Report writing is crucial to their work, but...
- "I write my reports at home because I don't have time to finish in the office."
- "You come on this job wanting to make an impact, you don't come on this job wanting to type reports."
- "Report writing is like this burden hanging over you all day."

Police spend up to 40% of their time on paperwork







A growing problem

78%

Of departments report difficulty recruiting qualified candidates¹

250%

Over 240 million 911 calls are made per year, a 250% increase over the past 20 years²

25%

Of agencies are reducing or eliminating services due to staffing difficulties³





[.] https://worldmetrics.org/911-call-volume-statistics/



https://www.columbiasouthern.edu/blog/blog-articles/2022/february/current-issues-in-law-enforcement/

Principle 1: Focus on the solution

- Al is hot right now but it will not convince someone they need it
- One study showed that 32% of consumers used AI in the last week, but only 6.1% of businesses were reporting AI usage
- Essential to focus on the benefit and value to the customer

Discover how Al is transforming Report Writing





Principle 1: Focus on the solution















Principle 2: Your Al solution must be less painful than the problem it's solving

- How Draft One Works:
 - Record an event or conversation on body-worn camera
 - Recording automatically uploads
 & transcribes the audio
 - One click to create draft
 - Smart formatting
 - Easy to edit





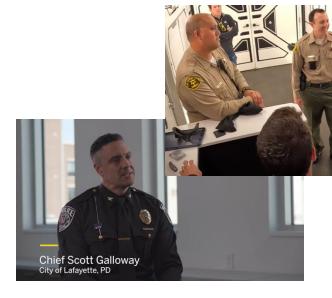


Principle 3: Put your product to the test

- Controlled demo
- Early adopter customers
- 3rd Party quality tests



Examining Quality and Bias: Axon's Studies on Draft One



Average scores for each category:	Overall	Completeness	Neutrality	Objectivity	Terminology	Coherence
Officer-Only (N=113)	3.93	3.73	4.12	4.11	3.97	3.75
Draft One (N=113)	4.06	3.83	4.13	4.12	4.20 (p=0.033)	4.05 (p=0.019)





Draft One

REWRITE REPORT WRITING | | | |

Principle 4: Do not ignore Al fears – address them directly

- Al concerns are legitimate you cannot ignore them
- Address those concerns directly in the way your solution is built
- Address those concerns directly in the way you market the solution
- People (customers, media, etc) will have questions –be prepared
- Primed the Market with AI Thought
 Leadership



Draft One vs Other Generative Al Solutions for Police Report Writing







Principle 5: Learn to demo your product

- Marketing people need to know how to demo products
- Running demos helps you truly understand how the solution works
- Providing demos to customers helps you understand their world
- "No risk, no reward"







Principle 6: Identify your launch moment

- The main thing: Be strategic and intentional
- Gives your team a shared goal
- Create momentum and focus your customer's attention



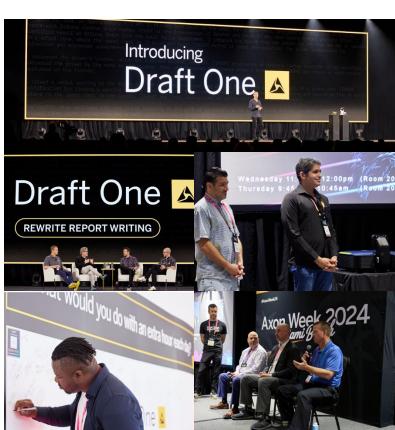




Principle 6: Identify your launch moment

- Trained our sales team and provided resources
- D1 T-Shirts
- Announced during CEO Keynote
- Sizzle Video + Testimonial Video
- Web Content Live
- Press release, Forbes article, Trade Media
- 3 Breakout sessions
- Attorney webinar
- Improv Actors
- Email campaigns
- Promoted Webinar
- Organic and paid social media
- Digital advertising
- Promoted on our owned channels





But that was just the beginning...

- "A product launch is not complete until the product reaches end-of-life"
- Continued to work with customers on enhancing Draft One
- We're launching to new countries and languages
- We're building 8 new AI solutions and launching them in 2025

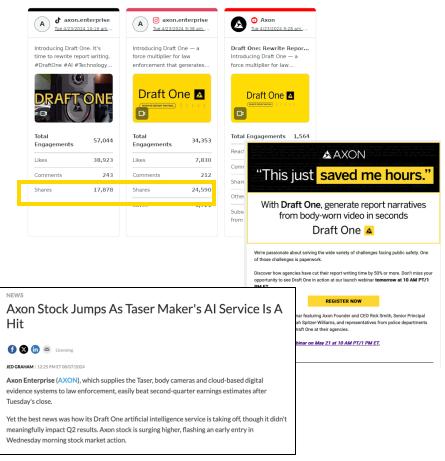






Results

- Over 2,000 agencies completed forms
- Draft One Launch Webinar set a new registration record
- Launch video set new records on Instagram and TikTok for shares
- Launch emails doubled our goal for total opens
- Over \$100 million in pipeline in the first 3 months
- 4x our bookings' goal for the year







The Real Results

"We're averaging 67% time savings in our report writing. That's 67% of time the officer is getting back to go out into the community."

"It was a better report than I could have ever written, and it was 100% accurate. It flowed better."

"The trial demonstrated a 61% reduction in report-writing time...This represents an estimated annual time savings of 1,285.75 hours"

"I write my reports at home because I don't have time to finish in the office. Tonight, I'm going to spend time with my family instead of writing reports."





Questions?

Find me on LinkedIn Email: eforester@axon.com



