

SCDM **Live**



SCDM 2025 EMEA CONFERENCE

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Unleashing the Power of Empathy in Leadership

Disclaimer: The views and opinions expressed in this presentation are ours and do not necessarily reflect the views or policies of companies where we belong to.

Empathy



Being able to connect with others to identify and understand their **thoughts**, **perspectives** and **emotions** and being able to demonstrate that understanding with **intention**, **care** and **concern**.

Tara Van Bommell, (2022)

A deep dive..

<https://www.youtube.com/watch?v=1Evwgu369Jw>



Storytelling Panel members



Chaired By:



Tanya Du Plessis

Chief Data Strategist and Solutions officer



Eef Boets

Sr. Global Data Manager



Suman Sharma

Practice Head Clinical Services

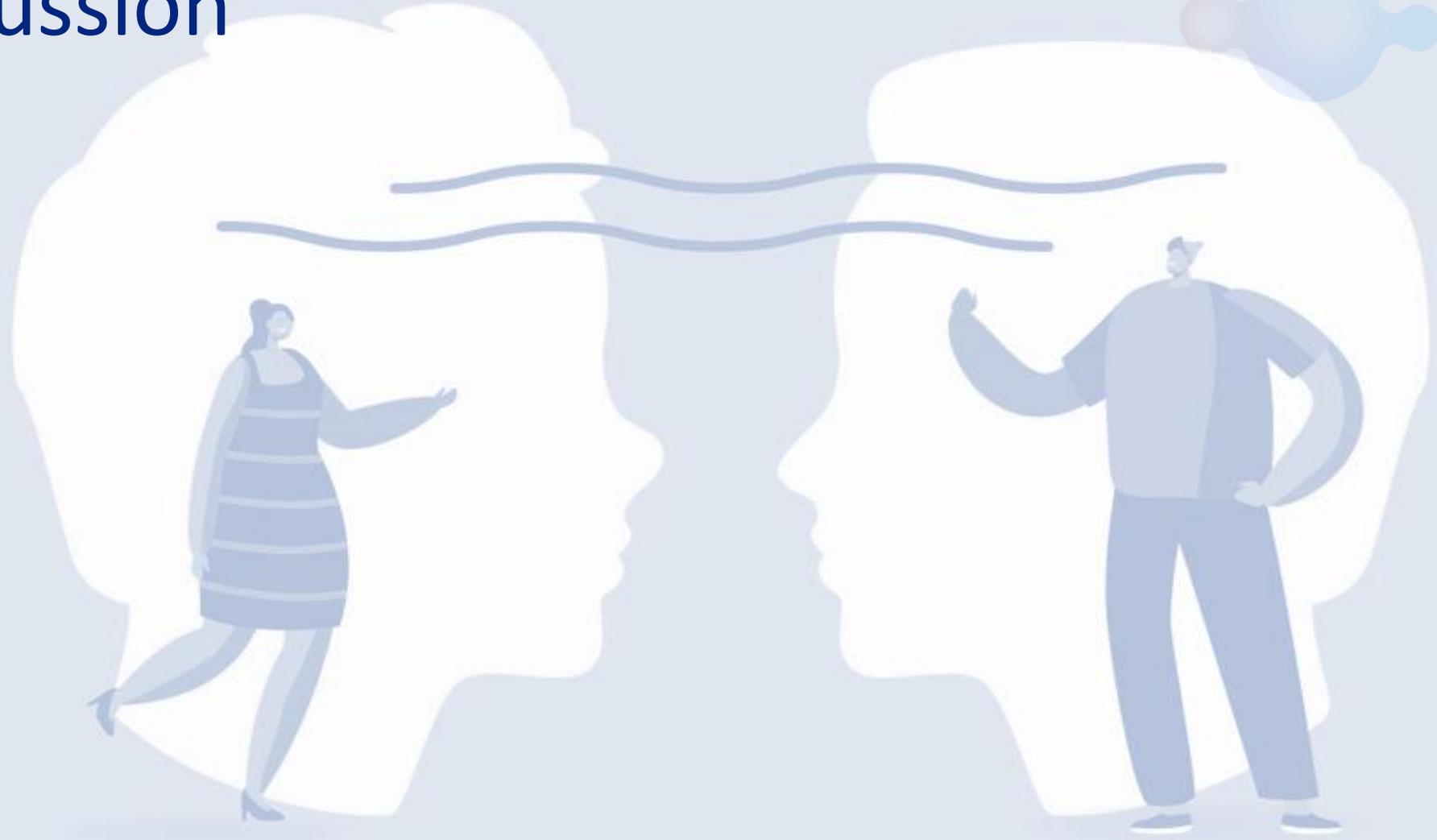


Vishal Kapoor

Associate Director Clinical Data Acquisition



Panel Discussion



Key Stats

76%

Empathy Boost Engagement

Source: Forbes 'State of workplace empathy (2021)'

Empathy leaders drive better performance

Source: Catalyst 'The power of empathy in times of crisis (2021)'

21%

Matrix and Cross functional collaboration thrives with empathy

Source: Mckinsey & Company 'The organization Blog' (2020)''

Closing Reflection

Empathy is not a soft skill
– it's a strategic strength



Where can I apply more empathy in my leadership tomorrow ?